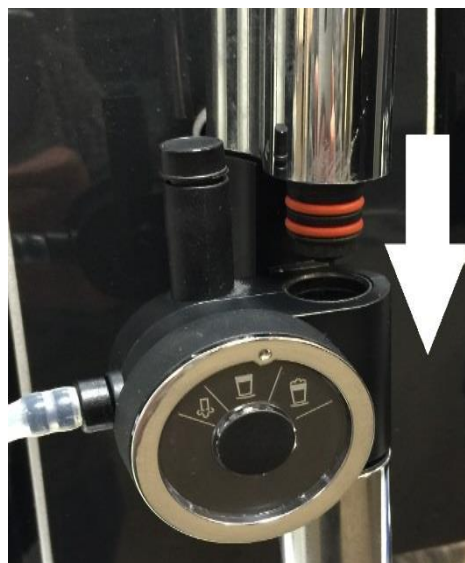


MV9 Milk frother assembly

Pull the milk frother downwards to remove it from the machine.

Press the “1 portion milk button”, steam should come from the black nozzle with 2 red rings as in the picture to the right.

If steam does not come out of the nozzle it may be blocked with dry milk, see next step to remove and clean.



To remove the nozzle it needs to be unscrewed ***CLOCKWISE*** as you look down from above, if the nozzle is stuck with dry milk you can use the pre-ground coffee spoon [located under the right flap on top of your machine] like a wrench to free it as in the picture

Never turn the nozzle anticlockwise with the spoon, this can damage the milk outlet



Once the steam nozzle has been removed, try the “1 portion milk button” if steam now comes from the machine you will need to clean out all the dry milk from the nozzle in the picture to the right.

A paper clip is ideal as it has a flat end which will remove all residue, a pin or needle will not clear all the residue.

The nozzle can then be screwed back on and only needs to be finger tight. **Never turn the nozzle anticlockwise with the spoon, this can damage the milk outlet.**



If the steam is coming correctly from the nozzle with the two red rings but no milk is being drawn through the milk frother there is probably a blockage.

Ensure all connections to any milk container are clean and airtight, any loose connections will prevent correct milk operation.

The top right picture shows how the milk frother unit can be stripped down to locate any blockages. If dry milk is found anywhere in the unit, it can be quickly removed with a paperclip and / or soaked in warm water and cappuccino cleaner.

Milk blockages can be easily avoided by ensuring the milk cleaning process is followed at the end of each day, so preventing milk from drying when the machine is not being used, a milk rinse does not clean the unit.

The dial in the middle can be twisted out of the frother unit so that any dry milk can be removed.

As you can see in the middle picture there is dry milk in the grooves of the black spindle which needs to be cleared for correct operation.

There is a small internal hole which can also become blocked, to access the hole twist out the dial and remove the milk hose. Push a paper clip from the left to access the small hole indicated by the arrow in the bottom picture.

If the flat milk is working but not the milk foam, check that the air intake nozzle in the top picture is clean, complete and inserted correctly.

